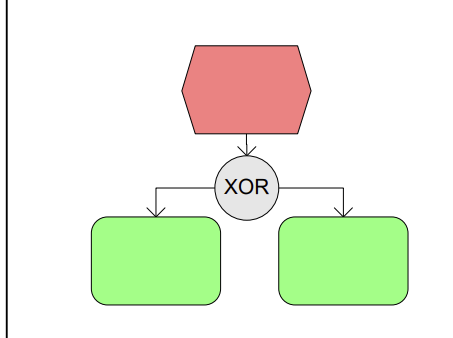
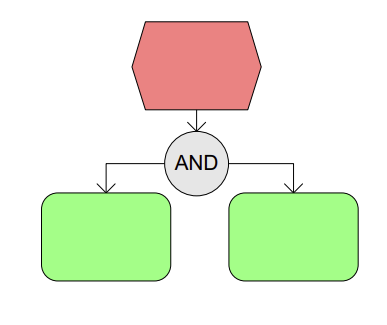
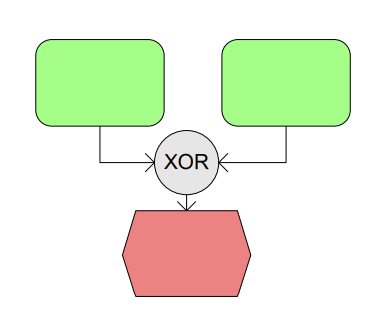
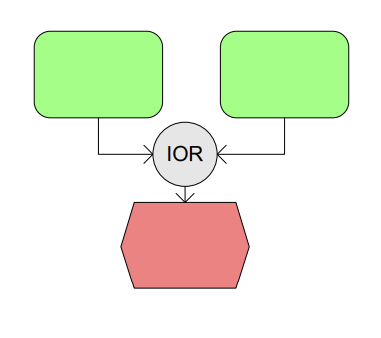
**BPM Questions (20)**

1. What is a Process?
2. The transformation of Input to Output
3. An alignment between costs and effort
4. Another word for “strategy”
5. The difference between technology now and then
6. People in the field of BPM are not very interested in:
7. How can we teach processes to one another?
8. How can we show processes to one another?
9. What is the general approach for business processes?
10. How can we make people follow processes?
11. What is not situated in the level of processes?
12. KPI
13. Organization Goals and measures of organizational sucess
14. Process design and implementation
15. Management of the process
16. What is meant by role design?
17. The question of Why people are leaving a process?
18. Monitoring of failure and success
19. The need of KPI’s
20. Distribution of responsibility: how can tasks and responsibilities can be distributed in a process?
21. What is process science?
22. Interdisciplinary study of processes that is sequence of actions and events which take effect over time and in context
23. Alignment between processes and physics
24. Research and development
25. Building environmentally friendly processes
26. What is the Power of the process?
27. A process is always super easy to handle
28. There is no abstract from to real world to a mini world needed
29. A process is always in the same state, it never changes
30. A process makes an organization fit, increases the effectiveness of an organization and is really innovative
31. What is most important in case of managing a process?
32. To show everything in a process, no detail should be left out
33. Complex management: it is important to cluster, abstract and structure
34. Time management
35. There should be as many main processes as possible
36. What is BPM not about?
37. Modelling
38. Performance Measurement
39. Risk Management
40. Culture
41. BPM should…
42. Be done in every organization, doesn’t matter the business or the size of the organization
43. Just include a few people
44. Never consist any changes
45. deliver Business Value through driving business
46. Which one is not part of the six core capabilities?
47. BPM Governance
48. BPM Finance
49. BPM Culture
50. BPM Technology
51. The BPM Culture includes…
52. Infrastructure
53. Values
54. Skills
55. Roles
56. The BPM Technology includes…
57. Solutions
58. Models
59. Roles
60. Strategy
61. Why is it important to have a context awareness?
62. Because BPM should stick to a general cookbook approach
63. Because BPM should be done just in the sake for doing it
64. Because BPM should fit to the organizational context
65. Context awareness is not relevant at all
66. Which statement is wrong considering a Model?
67. It is a representation
68. It is a reductiveness
69. It is purposefulness
70. It is not an abstraction
71. What are core processes about?
72. How do we get the core processes work?
73. What is needed to give the system the right direction?
74. What value is it delivering for its customer?
75. They are the bottom of the Retail H-Model
76. Which connection is not allowed?
77. A is not allowed:



1. 





1. Which statement is correct?
2. two events can follow each other
3. XOR: you can go both way A and B
4. There is always a Start and End Function
5. IOR: you can go both way A and B
6. What is important when it comes to digital value creation?
7. It is just about buying an ERP- System
8. It is important to think beyond the technology, what is the interest of the people?
9. It doesn’t matter what other people in the organization think
10. Technology the way it is, is enough
11. Which statement regarding disruptive technology is not correct?
12. We can always improve, but technology gives us a roof
13. Rethink the technology frame
14. Innovation vs. Improvement
15. It is always better to innovate than to improve
16. What is meant by “data is the new oil”?
17. The data itself is useful
18. Everything is always valued
19. Data is just valued if we analyse it, if we look inside
20. There is no need for data at all